



LAKESIDE

INTERNATIONAL TRUCKS

— IT'S A MATTER OF PRIDE —
Pride in our self • Pride in our work • Pride in our customer

POSITION DESCRIPTION

Position: Diesel Technician

Purpose: Diagnose, troubleshoot and repair customer commercial truck issues efficiently. Perform high quality truck repairs while working closely with shift supervisor.

Accountabilities:

- Perform assigned tasks in compliance with dealership policies and procedures
- Accurate completion of repair orders
- Keep accurate notes on repair orders to insure accuracy
- Maintain a clean and safe work environment
- Interface easily with ADP-dealer system
- Basic computer skills in order to navigate in ISIS for diagnostics
- Support other technicians in repairs with the interest of the customer
- Maintain/attain required skills to be a qualified state inspector (DOT)
- Maintain confidentiality with respect to dealership information

Minimum Basic Skills:

- Knowledge of basic engine and driveline
- Knowledge of basic electrical
- Knowledge of cab and suspension
- A/C Certification
- Trailer preventative maintenance work
- Knowledge of air, hydraulic, and full power brake systems
- Perform preventative maintenance on all fleet equipment to include reefer units & lift gates
- Diagnose and repair various reefer and lift gates
- Special projects as assigned by Service Manager

Trade Skills, Knowledge and/or Experience Required:

- Provide own hand tools up to ½ in. drive
- Knowledge proper use of all tools)
- Inspection and lubrication
- Cab, frame front axle, steering gear & springs
- Brake system, air and hydraulic
- Clutch, transmission and differential
- Engine repair – certified in minimum of (1) big Bore engine
- Engine tune-up, electrical/electronic testing
- Overhaul, major components
- Trailer repairs

Skills, Knowledge and/ or Experience Required:

- Customer focused
- Knowledgeable of medium and heavy duty truck product
- Good written and verbal communication skills
- Organizational skills

Educational Requirements:

- High school diploma or equivalent, special technical training.
- Honesty and integrity
- CDL license
- A full service lease technician may be asked to complete other duties to include fueling, washing and delivering of leased vehicles
- Excellent communication skills, including an awareness of others and an effective listening ability
- Customer appreciation, a desire satisfy customers and the ability to instill customer confidence
- A commitment to customer satisfaction by addressing potential issues proactively